

Like Home Baby Gear LLC

Rental Terms & Conditions

Welcome

Thank you for choosing Like Home Baby Gear LLC. We are committed to providing clean, safe, high-quality baby equipment so your family can travel with confidence. Every item is professionally cleaned, sanitized, and inspected before delivery.

1. Rental Period

The rental period begins upon delivery and ends at the scheduled pickup time. Customer agrees to make all rented equipment available at the agreed pickup location and time. If equipment is not available, inaccessible, or pickup must be rescheduled due to customer circumstances, additional rental or service charges may apply until the equipment is successfully retrieved. Equipment not returned within fourteen (14) days without arrangements may be considered lost and charged at replacement value.

2. Delivery & Pickup

Customer agrees to provide accurate delivery information, safe access, and notify Like Home Baby Gear LLC of travel changes. If authorized by the Customer, equipment may be left at or retrieved from the agreed location without the Customer being present.

3. Equipment Inspection & Acceptance

All equipment is cleaned, sanitized, and inspected before each rental. Customer should inspect items upon delivery and notify the Company immediately of concerns. Use constitutes acceptance. The Company may photograph equipment before delivery and after pickup to document its condition.

4. Safe Use

Use equipment only according to manufacturer instructions. Children must be supervised at all times. Do not modify, repair, or misuse equipment. Discontinue use immediately if an item appears damaged or unsafe and notify the Company.

5. Cleaning

Equipment should be returned free from excessive sand, sunscreen, food residue, smoke odor, pet hair, mildew, bodily fluids, and excessive stains. Additional cleaning charges may apply.

6. Damage, Loss & Theft

Following pickup, equipment will be inspected. Customer is responsible for repair or replacement costs for equipment damaged beyond normal wear and tear, lost, stolen, or returned with missing parts or accessories, including manufacturer-supplied accessories.

7. Product Recall & Substitution

If a manufacturer issues a recall or safety notice, Like Home Baby Gear LLC may remove, replace, or substitute the affected equipment.

8. Cancellation Policy

Customer acknowledges receipt of and agrees to the separate Cancellation Policy, incorporated by reference.

9. Assumption of Risk

Customer voluntarily assumes the risks associated with possession and use of rental equipment.

10. Release of Liability

To the fullest extent permitted by law, Like Home Baby Gear LLC is not liable for injuries or losses arising from the Customer's use or misuse of rental equipment except to the extent caused by the Company's gross negligence or willful misconduct.

11. Hold Harmless & Indemnification

Customer agrees to defend, indemnify, and hold harmless Like Home Baby Gear LLC, its owners, members, agents, and representatives from claims arising from the Customer's possession, use, misuse, transportation, or return of rented equipment, except to the extent caused by the Company's gross negligence or willful misconduct.

12. Payment Authorization

Customer authorizes charges for unpaid rental fees, approved extensions, damage, loss, theft, excessive cleaning, missed or rescheduled pickups caused by the Customer, and unpaid balances. Additional charges will generally be processed within seven (7) days after pickup whenever reasonably possible.

13. Weather & Events Beyond Our Control

Like Home Baby Gear LLC is not responsible for delays or inability to deliver or retrieve equipment due to hurricanes, tropical storms, flooding, road closures, mandatory evacuations, or other events beyond our reasonable control.

14. Collections & Governing Law

Customer agrees to pay reasonable collection costs and attorney's fees where permitted by law. North Carolina law governs this Agreement. Any legal action shall be brought in the county where Like Home Baby Gear LLC maintains its principal place of business, unless otherwise required by law.

15. Entire Agreement

This Agreement, together with the Cancellation Policy, constitutes the entire agreement. If any provision is unenforceable, the remaining provisions remain in effect.

Customer Acknowledgement

By checking the "I Agree" box during online checkout, completing your reservation, or accepting delivery of rental equipment, you acknowledge that you have read, understood, and agree to be bound by these Rental Terms & Conditions and the Like Home Baby Gear LLC Cancellation Policy. Your electronic acceptance constitutes your legal agreement to these terms.

By placing a reservation, you represent that you are at least 18 years of age and have the legal authority to enter into this Agreement.