

LIKE HOME BABY GEAR LLC

Privacy Policy

Last Updated: August 6, 2026

Introduction

Like Home Baby Gear LLC ("Like Home Baby Gear LLC," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website, make a reservation, contact us, or use our rental services.

Information We Collect

- Name
- Email address
- Phone number
- Delivery and pickup address
- Reservation dates
- Rental items selected
- Order details and customer notes
- Marketing email preferences
- Reviews or testimonials you choose to submit
- ZIP code or service area information
- Payment information processed securely through Stripe

Like Home Baby Gear LLC does not store your full credit or debit card information. All payment processing is handled securely through Stripe.

How We Use Your Information

- Process and manage reservations
- Deliver and pick up rental equipment
- Send reservation confirmations and service updates
- Communicate regarding deliveries, pickups, or customer support
- Send reservation reminders
- Request customer reviews
- Send promotional emails only if you opt in
- Improve our website, inventory, and customer experience
- Maintain business, tax, and legal records

Payment Processing

Payments are securely processed through Stripe. Like Home Baby Gear LLC never stores your complete payment card information.

Marketing Communications

If you choose to receive marketing emails, we may occasionally send special offers, company news, or promotions. You may unsubscribe at any time.

Reviews & Testimonials

If you submit a review or testimonial, we may display your first name, initials, hometown, rating, or comments on our website or marketing materials. We reserve the right to moderate or remove reviews.

Cookies & Website Analytics

Our website may use cookies or similar technologies to improve your browsing experience and analyze website traffic. You may disable cookies in your browser settings.

Information Sharing

We do not sell your personal information. We may share information only with payment processors, email providers, website hosting providers, professional advisors, or government agencies when required by law.

Data Security

We use reasonable administrative, technical, and organizational safeguards to protect your personal information. No online system can guarantee absolute security.

Data Retention

We retain customer information only as long as necessary to provide services, maintain records, comply with legal obligations, resolve disputes, and improve our business.

Children's Privacy

Like Home Baby Gear LLC provides rental services to parents, guardians, and other adult caregivers. We do not knowingly collect personal information directly from children. If we become aware that personal information has been collected from a child without appropriate consent, we will take reasonable steps to delete that information.

Your Privacy Choices

You may request to update, correct, or delete certain personal information, subject to applicable legal and recordkeeping requirements. You may also unsubscribe from marketing communications at any time.

Photography

We may photograph rental equipment before delivery and after pickup for inventory management, condition documentation, and dispute resolution. These photographs are intended to document the condition of the equipment and are not intended to collect personal information about customers.

Third-Party Services

Our website may contain links to third-party websites or services, including Stripe. We are not responsible for their privacy practices.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted with a revised 'Last Updated' date.

Contact Us

If you have questions about this Privacy Policy or need assistance, please contact us through the contact form on our website.

Serving: Ocean Isle Beach, Sunset Beach, Holden Beach, Shallotte, Calabash, North Myrtle Beach, Little River, and surrounding Coastal Carolina communities.